

Contacting us has never been easier

Switchboard and address

Tel: 0870 414 7000
Fax: 0870 414 8000
Address: Suffolk Life
153 Princes Street
Ipswich, Suffolk, IP1 1QJ
E-mail: enquiries@suffolklife.co.uk
Website: www.suffolklife.co.uk

Adviser support team

Anything from pre-sales queries and illustrations, assistance with completion of application forms or relevant literature, technical queries, 'how to' questions and general day-to-day enquiries.

Team Manager: **Rebecca Churchyard**
Tel: 01473 296969
Email: sippsupport@suffolklife.co.uk

Specialist teams

New business

For submitted applications only

Team Manager: **Ryan Alexander**
Tel: 01473 296824
Email: newapplications@suffolklife.co.uk

Asset transfer update

Internal or external asset transfers in progress

Team Manager: **Scott Allan**
Tel: 01473 296825
Email: asset.transfer@suffolklife.co.uk

Investments

To instruct us to open an investment manager account;

Team Manager: **Kirsty Hills**
Tel: 01473 296905
Email: imteam@suffolklife.co.uk

or to place deals directly

Tel: 01473 296904
Fax: 0870 414 8000

Allowable investment assessment

Assess if an investment (other than commercial property) would be allowed in our SIPPs and deal with any queries

Team Manager: **Scott Allan**
Tel: 01473 296829
Email: allowableinvestments@suffolklife.co.uk

Taking benefits

To speak with the team actioning your drawdown requests

Team Manager: **Richard Proctor**
Tel: 01473 296826
Email: sippservicing@suffolklife.co.uk

IFA invoices/remuneration

Send us your scanned invoice instruction or for any queries you may have

Team Manager: **Kirsty Hills**
Tel: 01473 296827
Email: adviserinvoices@suffolklife.co.uk

Specialist teams (continued)

Web support

For queries relating to our online portal

Email: web.support@suffolklife.co.uk

Property

Property acquisition

Team Manager: **Sam Froud**

Tel: 01473 296962

Email: buyingproperty@suffolklife.co.uk

Ongoing property management

Team Manager: **Rachel Barrow**

Tel: 01473 296961

Email: managingproperty@suffolklife.co.uk

Useful contacts

Sales development team

Ray Hart, Head of Sales

Tel: 07856 685883

Email: ray.hart@suffolklife.co.uk

Sean Osborne, Sales and Key Account Director

Tel: 01473 296831 / 07780 686089

Email: sean.osborne@suffolklife.co.uk

Sarah Knight, Key Accounts

Tel: 01473 296794 / 07827 890015

Email: sarah.knight@suffolklife.co.uk

Sales executive team

Craig Clarke, Daniel Smith, Damien Bowler

Tel: 01473 296950

Email: ifaenquiries@suffolklife.co.uk

Operations team

William Self, Director of Operations

Email: william.self@suffolklife.co.uk

Melissa Dean, Head of New Business & Client Relations

Email: melissa.dean@suffolklife.co.uk

Property team

Oliver Crichton, Director of Property

Email: oliver.crichton@suffolklife.co.uk

David McLaughlin, Property Operations Manager

Email: david.mclaughlin@suffolklife.co.uk

www.suffolklife.co.uk

Suffolk Life is the trading name of Suffolk Life Pensions Limited (registered in England and Wales number 1180742) and Suffolk Life Annuities Limited (registered in England and Wales number 1011674).

Both companies are authorised and regulated by the Financial Services Authority.

Suffolk Life operates and administers self-invested pensions and similar pension products.

The registered address of both companies is 153 Princes Street, Ipswich, Suffolk, IP1 1QJ

Tel: 0870 414 7000 Fax: 0870 414 8000

Telephone calls to Suffolk Life are recorded for training, monitoring and fact verification purpose

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